

**DIPLOMA IN NURSING  
ADMINISTRATION (DNA)**

**Term-End Examination**

**December, 2024**

**BNS-013 : GROUP DYNAMICS**

*Time : 3 Hours*

*Maximum Marks : 70*

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**Note :** (i) Attempt ***all*** questions.

(ii) Attempt all parts of a question at one place.

(iii) Word limit 9-12 marks : **1000** words,  
6-8 marks : **700** words, 5 marks : **500**  
words, 3-4 marks : **200** words, 2 marks :  
**50** words, 1 mark : **30** words.

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1. (a) Explain the role of a nurse administrator as a member of various groups in hospital.

- (b) Describe the role of a nurse in group functioning. 5+5=10

2. Explain with examples the following styles of leadership : 5+5+5=15

(i) Autocratic

(ii) Democratic

(iii) Laissez faire

3. (a) Explain the elements of communication.

- (b) Describe the barriers of communication and role of a nurse administrator to overcome the barriers in the hospital. 7+8=15

4. Describe the role of a nurse administrator in the following : 5+5=10

(i) Administration of medicine

(ii) Maintaining records in the ward

5. Write short notes on any *four* of the following :

4×5=20

- (a) Essentials of good charting
- (b) Barriers of public relations
- (c) Factors affecting communication
- (d) Steps in organizing committee meetings
- (e) Role of a nurse in team functioning
- (f) Conflict resolution strategies adopted by a nurse administrator

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