

**MASTER OF ARTS
(ENTREPRENEURSHIP) (MAER)**

Term-End Examination

December, 2024

**MER-010 : ORGANISATION MANAGEMENT AND
LABOUR RELATIONS**

Time : 3 Hours

Maximum Marks : 100

Note : Attempt any **five** questions. All questions carry equal marks.

1. “Companies that have a well planned organisational structure are more efficient and focused.” In light of the above statement, explain organisational structure and its concepts. 20
2. What do you mean by Business Communication ? Explain how internal communication flows in the organisation with the help of diagrams. 5+15=20

3. What is a system ? What are the different kinds of system ? Explain with the help of a diagram. 5+15=20
4. Write short notes on any *two* of the following : 2×10=20
- (a) Organising skills
 - (b) Leading skills
 - (c) Controlling skills
 - (d) Decision-making skills
5. “Leadership styles are classification of how a person behaves while leading a group.” Elaborate the statement. 20
6. “There are many organisational factors which cause stress in the individuals.” Discuss the Intra-organisational factors in detail. 20

7. (a) Explain the advantages of how computerisation has helped Human Resource Information System. 10
- (b) Write short notes on the following : 5+5
- (i) The Employees' Provident Funds and Miscellaneous Act, 1952
- (ii) The Employees' Deposit-Linked Insurance Scheme, 1976
8. What is Career Planning ? Explain its objectives. How has it benefitted individuals and organisation ? 20

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