

No. of Printed Pages : 3

MMPC-001

**MASTER OF BUSINESS
ADMINISTRATION/MASTER OF
BUSINESS ADMINISTRATION IN
BANKING AND FINANCE
(MBA/MBF)**

Term-End Examination

December, 2024

**MMPC-001 : MANAGEMENT FUNCTIONS AND
ORGANISATIONAL PROCESSES**

Time : 3 Hours

Maximum Marks : 100

Weightage : 70%

Note : (i) Attempt any **five** questions.

(ii) All questions carry equal marks.

1. Explain different features of planning in an organization and its purpose. Briefly describe and discuss the process and steps involved in planning.

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2. Describe the concept of organizing and analyzing work. Discuss different approaches to organizing and analyzing work and their limitations.
3. Briefly describe the concept of directing function in an organization and its characteristics. How does directing differ from staffing ?
4. Describe and discuss different leadership styles and their relevance in the present day context.
5. What are the advantages and disadvantages of group and individual decision-making ? How can one overcome barriers to effective decision-making ?
6. Briefly discuss the importance of communication in an organization and identify the barriers to effective communication and suggest measures to minimize them.

7. Briefly discuss the theories while considering business and CSR. Explain the benefits and drives of CSR.
8. Identify and explain the factors contributing to motivation. Describe any *two* theories of motivation and their relevance in the present-day context.

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