

No. of Printed Pages : 3

MMPC–002

**MASTER OF BUSINESS
ADMINISTRATION/MASTER OF
BUSINESS ADMINISTRATION IN
BANKING AND FINANCE (MBA/MBF)
Term-End Examination
December, 2024**

MMPC-002 : HUMAN RESOURCE MANAGEMENT

Time : 3 Hours

Maximum Marks : 100

Weightage : 70%

Note : Attempt any ***five*** questions. Each question carries 20 marks.

1. Define Human Resource Management (HRM).
Elaborate the functions of HRM and its relevance in current scenario.

C–2353/MMPC–002

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2. Explain the concept of Job Analysis and describe the methods of Job Analysis.
3. Differentiate between recruitment and selection. Explain various types of selection tests with relevant examples.
4. What are the goals and objectives of performance appraisal ? Describe the performance appraisal process, citing suitable examples.
5. Differentiate between career development and career planning. Briefly explain the process of career development.
6. Describe the forms of workers' participation in management in (a) Germany and (b) Yugoslavia.
7. What are the forms of grievance ? Highlight the classification and causes of grievances with illustration.

8. Write short notes on any *four* of the following :

- (a) Job description
- (b) 4th Industrial revolution
- (c) Sources of manpower
- (d) Participative decision-making
- (e) Functions of trade unions
- (f) Human resource development system

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