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MPCE–033

**MASTER OF ARTS (PSYCHOLOGY)
(MAPC)**

Term-End Examination

December, 2024

MPCE-033 : ORGANISATIONAL DEVELOPMENT

Time : 2 Hours

Maximum Marks : 50

Note : *All Sections are compulsory.*

Section—A

Note : *Answer any **two** of the following questions in about **450** words each.*

2×10=20

1. Define and describe organisational development. Elucidate the goals and importance of organisational development. 4+6
2. Describe team building. Elucidate the consultation process. 5+5
3. Define empowerment. Describe the benefits and the processes of empowerment. 3+7
4. Discuss the concept of organisational learning. Elucidate the assumptions, belief and values in organisational development. 3+7

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Section—B

Note : Answer any **four** of the following questions
in about **250** words each. 4×6=24

5. Explain the major 'families' of OD intervention activities. 6
6. Discuss the phases of diagnosis in organisational development. 6
7. Describe the ways of enhancing team work. 6
8. What are the features of parallel learning structures ? Describe the methods to encourage development of parallel learning structure. 3+3
9. Explain the essential steps involved in the process of organisational development. 6

Section—C

Note : Write short notes on any **two** of the following
in about **100** words each. 2×3=6

10. Establishing inter-unit OD task forces. 3
11. Creating high performing team. 3
12. Individual and the Organisational Development Programme. 3

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