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BEGE-145

**BACHELOR OF ARTS
(GENERAL) ENGLISH (BAG)
Term-End Examination
December, 2025**

BEGE-145 : SOFT SKILLS

Time : 3 Hours

Maximum Marks : 100

Note : (i) *Attempt all questions in about
350 words each.*

(ii) *All questions carry equal marks.*

1. How important are non-verbal and verbal signals in effective communication ? Give examples. 20

Or

What are the fundamental principles of coordination and why is it essential ?

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2. Why do you think listening is an important skill ? Briefly describe the characteristics of a good listener. 20
3. "Flexibility is a valuable quality in any individual." Elaborate. 20

Or

What do you understand by Empathy ? Why is empathy an important soft skill ?

4. Discuss the qualities of a good listener. How does that influence your success ? 20

Or

How does problem solving skill help in achieving goals ?

5. Discuss the importance of having a positive attitude. What role does having a positive mindset have in achieving goals and maintaining a positive environment ? 20

[3]

Or

Write short notes on any *two* of the following :

2×10=20

- (a) Problem solving skills
- (b) Chronemics
- (c) Global citizenship
- (d) Body language

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