

No. of Printed Pages : 3

BFO-008

B. A. IN FACILITY AND SERVICES

MANAGEMENT (BAFSM)

Term-End Examination

December, 2025

**BFO-008 : MANAGING HOUSEKEEPING
SERVICES**

Time : 3 Hours

Maximum Marks : 100

Note : Answer any *five* questions in about
*600 words each. All questions carry equal
marks*

1. List the various types of polishes used in housekeeping and briefly describe any *two* of them. 20
2. What are various types of cleaning equipment ? Briefly explain various manual cleaning equipments used for cleaning. 20

D-3106/BFO-008

P. T. O.

3. Write short notes on any *four* of the following : 4×5=20

- (i) Dusting
- (ii) Care and Cleaning wet mops
- (iii) Classification of wood
- (iv) Care and cleaning of Leather
- (v) Types of Rubber

4. What do you mean by term "Manure" ?
What are various types of manure ?
List the advantages of manure in horticulture. 20

5. What are various sections in housekeeping department of hotel ? Briefly describe each. 20

6. List the various materials needed for flower arrangement and describe them briefly. 20

7. Write a note on 'Prang's Colour System. 20

[3]

8. As a facility manager what points you will keep in mind while selecting floor covering of the accommodation unit. 20
9. What are various types of wall covering ? Briefly explain each. 20
10. Write short notes on any *two* of the following : 2×10= 20
- (a) Hard Floor Covering
 - (b) Care and Maintenance of Carpets
 - (c) Cleaning procedure in Office Premises

× × × × ×