

**CERTIFICATE IN GERIATRIC
HEALTH AND CARE PROGRAMME
(CGHC)**

Term-End Examination

December, 2025

**BHT-107 : MANAGEMENT OF HEALTH CARE
OF OLDER PERSONS**

Time : 2 Hours

Maximum Marks : 50

Note : Attempt any *ten* questions. Answer the question within **200-300** words each.

1. What are the key attributes to ethical behaviour of geriatric health and care workers ? 5
2. Enumerate some patients' rights for the older persons in a health care centre. 5

3. Differentiate between private health care and the government sector with respect to accessibility and availability of health care services. 5
4. Enumerate the package of services available at HWC-SC under Ayushman Bharat Programme. 5
5. Discuss the different types of communication. 5
6. Discuss the purposes of communication. 5
7. What are the key features of National Policy on Older Person (NPOP), 1999 ? 5
8. Describe the guidelines for honest and sensitive communication in elderly care. 5
9. What are the essential components of 'informed consent' ? 5
10. Write a short note on 'Emotional Competencies Matrix'. 5

[3]

11. Explain the importance of listening skills.

Discuss the ways to enhance listening skills.

5

12. What is 'Intrapreneurship' ? Describe the process in which a skilled person can build a geriatric health care unit.

2+3

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