

**DIPLOMA IN NURSING
ADMINISTRATION (DNA)**

Term-End Examination

December, 2025

BNS-013 : GROUP DYNAMICS

Time : 3 Hours

Maximum Marks : 70

Note : (i) *Attempt all questions.*

(ii) *Attempt all parts of a question at one place.*

(iii) *Follow word limit i. e. for 2-3 marks within **200-300** words, 5 marks within **500** words, 7 marks within **700** words, 10 marks within **1000** words.*

1. Describe the role of nurse in the following :

5+5

(a) Group functioning

(b) As a member of health care groups

2. (a) Define Burn out with the help of an example. 3
- (b) Describe the strategies of conflict resolution. 7
3. (a) Define Public Relations. 2
- (b) List the purposes of Public Relations. 3
- (c) Describe the role of nurse in developing Public Relations. 10
4. (a) Explain the concept of human relations. 3
- (b) Discuss how will you as a nurse help the patient to adjust to illness. 7
- (c) Explain how will you as a nurse maintain respect and dignity of a patient. 5
5. Write short notes on any *four* of the following : 5×4=20
- (a) Characteristics of an effective team
- (b) Use and misuse of Power

[3]

- (c) Purposes and principles of Collaboration
- (d) Important steps for effective communication
- (e) Factors affecting communication
- (f) Ethical concepts applied to nursing

× × × × ×