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MHH-013

**M. B. A. IN HEALTHCARE AND
HOSPITAL MANAGEMENT
(MBAHCHM)**

Term-End Examination

December, 2025

MHH-013 : SUPPORT AND UTILITY SERVICES

Time : 3 Hours

Maximum Marks : 70

Note : Attempt any *ten* questions. All questions carry equal marks. Write the answer to every question within *500* words.

1. Enumerate the Hospital Support Services and write in brief the importance of each of these services in the efficient functioning of the hospital.

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2. Explain the planning considerations for a hospital boundary service.
3. Explain the role of CSSD in hospital infection control.
4. What are the types of hospital transportation ? Discuss in brief the importance of each.
5. Write a short note on Biomedical Waste Management in a hospital.
6. Explain the importance of hospital housekeeping services in patient safety.
7. Discuss the operational challenges in medical gas management in a hospital.
8. Discuss the medico-legal significance of hospital medical records.
9. Enumerate common HAIs. Discuss about care bundles.
10. Define the WHO patient safety framework and explain its key domains.

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11. Discuss the protocols for handling medico-legal cases in the mortuary. Explain the infrastructure and facilities required in a hospital mortuary.
12. Explain the importance of hospital surveillance systems in ensuring staff and patient safety.

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