

No. of Printed Pages : 3

MMPH-005

**MASTER OF BUSINESS
ADMINISTRATION/POST GRADUATE
DIPLOMA IN HRM
(MBA/PGDIHRM)**

Term-End Examination

December, 2025

**MMPH-005 : ORGANISATIONAL
DEVELOPMENT AND CHANGE**

Time : 3 Hours

Maximum Marks : 100

Weightage : 70%

***Note : Attempt any five questions. All questions
carry equal marks.***

C-2180/MMPH-005

P. T. O.

1. Explain the importance and any *three* approaches of Group-based approach to change.
2. What is the purpose of evaluating change ?
Discuss the approaches to evaluating a change and their relevance.
3. Discuss the concept and key roles in sequential process of organizational change.
4. Describe different perspectives used for analyzing organization. Discuss the role of questionnaire as a diagnostic tool.
5. Describe the concept of Business Process Reengineering (BPR). Explain how BPR is used as a strategy to implement change in organizations.

6. Who is a change agent ? Discuss the skills and competencies required for a change agent.
7. What are the triggers of change and the type of change that occurs in an organization ? Discuss.
8. Discuss the objectives and reasons of merger and acquisition with examples. Briefly explain the roles of different agencies in mergers and acquisitions.

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