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BFO-008

**B. A. (FACILITY AND SERVICES
MANAGEMENT) (BAFSM)**

Term-End Examination

June, 2026

**BFO-008 : MANAGING HOUSEKEEPING
SERVICES**

Time : 3 Hours

Maximum Marks : 100

Note : Answer any *five* questions in about
*600 words each. All questions carry equal
marks*

1. What is floor seal ? What are different types of floor seal ? Briefly explain with examples.
20
2. What are various types of cleaning equipment ? Briefly explain various mechanical cleaning equipment used for cleaning.
20

3. Write short notes on any *four* of the following :

4×5=20

- (a) Sweeping
 - (b) Maid's Cart
 - (c) Selection of Cleaning Equipment
 - (d) Common types of Ceramics
 - (e) Pest Control
4. Define term 'housekeeping'. Briefly describe the qualities of housekeeping personnel. 20
5. What are the various types of sport facilities ? Briefly describe each and explain the importance of cleaning sport facilities. 20
6. What are the elements of design ? Explain each in detail. 20
7. Write a note on 'Munsell Colour System'. 20
8. Write a note on 'Maintenance of Wall and Wall covering'. 20
9. Define Ergonomics. Briefly describe importance of ergonomics in housekeeping.

20

[3]

10. Write short notes on any *two* of the following :

2×10=20

- (a) Soft Floor covering
- (b) Importance of Floor Maintenance
- (c) Cleaning procedure in Healthcare Facilities

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