

**BACHELOR OF ARTS FACILITY
SERVICES MANAGEMENT (BAFSM)**

Term-End Examination

June, 2026

**BFO-017 : PRACTICES AND APPLICATIONS
OF FACILITY MANAGEMENT—I**

Time : 3 Hours

Maximum Marks : 100

Note : (i) Answer any **five** questions in about
600 words each.

(ii) All questions carry equal marks.

1. Discuss the challenges and future trends of open and outdoor facilities with suitable examples. 20
2. What effects do competitive advantage and market positioning have on the management of adventure tourism facilities ? What steps may be made to mitigate the seasonal variations in adventure tourism demand ?

20

3. What are the major roles of facility management in ensuring safety and risk reduction in hard adventure sports ? Support your answer with suitable examples. 20
4. Discuss the roles and responsibilities of Facilities Management personnel in Golf Courses operations. How guest experience can be enhanced in order to attract and retain golfers, members and event attendees ? 20
5. How does technology enhance spectator experience and operational efficiency at sporting events ? Support your answer with suitable examples. 20
6. What is meant by Theme Park ? What are the critical infrastructure and facilities required in a theme park ? 20
7. Describe the emerging trends in facility service management for monuments and how they are shaping the future of heritage tourism. Support your answer with examples. 20

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8. What is meant by equestrian ? What are the different categories of equestrian sports ? 20
9. What is the significance of sustainability in Facility Services Management ? Elaborate on the role of technology and innovation in sustainable facility services management. 20
10. Write short notes on any *two* the following :

2×10=20

- (a) Sustainable practices in Glamping
- (b) Building Management Systems (BMS)
- (c) Innovation in the Facility Services Management

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