

**M. B. A. (HEALTH CARE AND
HOSPITAL MANAGEMENT)**

(MBAHCHM)

Term-End Examination

June, 2026

**MHH-011 : HOSPITAL PLANNING AND
ADMINISTRATION**

Time : 3 Hours

Maximum Marks : 70

Note : (i) Attempt any **ten** questions.

(ii) All questions carry equal marks
(7 marks each).

(iii) Write the answer to every question
within **500** words.

- | | |
|---|---|
| 1. (a) Define Hospital as per WHO (1956). | 1 |
| (b) Classify Hospital according to : | 3 |
| (i) Directory of Hospitals | |
| (ii) Ownership and Control | |
| (iii) Bed Strength | |
| (c) Describe functions of a Hospital. | 3 |

2. (a) Describe key function of Hospital Organisation. 2
- (b) Draw an organizational chart of a Hospital. 2
- (c) Explain various emerging trends in healthcare delivery in India. 3
3. (a) What are various landmark of efficiency in Hospital ? 2
- (b) Explain roles of Hospital Administration towards the organisation. 5
4. (a) What are the key components in ensuring safety and compliance in engineering services ? 3
- (b) Describe the building management system (BMS) of a hospital : 4
- (i) Planning and Complementation
- (ii) Advantages
- (iii) Challenges in Implementation

5. Discuss Rain Water Harvesting in Healthcare Facilities. 7
6. (a) Briefly describe about accessibility rights for person with disability in Indian Healthcare. 3
- (b) List components of a Detailed Project Report (DPR). 1
- (c) Enumerate ways by which a Hospital building can be planned and designed for sustainability. 3
7. Briefly write about following patient service :
 - (a) Nursing Unit and Ward Management 3
 - (b) OT 2
 - (c) ICU 2
8. (a) Discuss the benefits of TQM in Hospitals. 3
- (b) Discuss Quality Assurance and TQM. 2
- (c) Describe about Rights to Information (RTI) Act, 2005. 2

9. (a) Describe Medical Records Department in a hospital. 4
- (b) Write about Transplantation of Human Organ and Tissues Act (THOTA), 1994. 3
10. Describe key components of PEST analysis. Also describe how PEST analysis is integrated in SWOT analysis. 7
11. (a) Describe time series analysis. 5
- (b) Draw a labelled figure depicting three steps in financial analysis. 2
12. Compare present landscape and emerging trends in hospital and healthcare delivery system. 7

× × × × ×