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MHH-012

**M.B.A. (HEALTH CARE AND
HOSPITAL MANAGEMENT)
(MBAHCHM)**

Term-End Examination

June, 2026

**MHH-012 : CLINICAL AND DIAGNOSTIC
SERVICES**

Time : 3 Hours

Maximum Marks : 70

Note : (i) Attempt any **ten** questions.

(ii) All questions carry equal marks
(7 marks each).

(iii) Write the answer to every question
within **500** words.

1. A rural hospital plans to set up an OPD with telemedicine. Discuss benefits and limitation with patient safety examples. 7

2. In a factory blast, multiples burn victims arrive at same time. Explain the emergency services response in terms of triage, referral and coordinator with ICU. 7
3. Discuss the case of an OT Fire accident. How do design standards, equipment cheats and training prevent such disasters ? 7
4. Describe various types of ICU along with their admission and discharge criteria. 7
5. In a ward where patients frequently complain of poor hygiene, discuss ward management measures that address cleanliness, patient comfort and staff accountability. 7
6. A premature infant requires NICU admission. Discuss infrastructural and staffing requirement for neonatal intensive care. 7
7. Nurses often face burnout. Discuss the measures for nurse staffing, motivation and safety using real world case examples. 7
8. A CT scan centre in a tertiary care hospital faces complaints of long waiting times. Discuss how workflow redesign can improve service delivery. 7

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9. A lab reports false positive in TB samples. Discuss the role of internal and external quality assurance in labs. 7
10. PET-CT is expensive but vital for oncology. Discuss ethical issues of accessibility and affordability using a cancer care case. 7
11. Inadequate radiation safety caused staff exposure in hospital. Discuss radiation safety culture and its enforcement. 7
12. A breast cancer patient receives radiotherapy. Discuss how multidisciplinary teams (oncology, Nursing, Psychology, Physiotherapy) improve patient outcomes. 7

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