

**POST GRADUATE DIPLOMA IN
INDUSTRIAL SAFETY
(PGDINDS)**

Term-End Examination

June, 2026

**MIS-026 : COMMUNICATION SKILLS FOR
INDUSTRIAL SAFETY PERSONNEL**

Time : 3 Hours

Maximum Marks : 70

Note : (i) Attempt any **five** questions.

(ii) All questions carry equal marks.

1. Describe the types of interpersonal skills and their use in different aspects of professional and personal communication. 14
2. Explain the environmental concerns arising due to ICT usage and their solutions. 14

3. (a) Write an abstract (250 words) with a title on 'Effective use of AI in ensuring safety in organization'. 7
- (b) Explain the use of visual elements in technical writing. 7
4. Prepare a set of 10-12 questions for interviewing the safety manager of your organization on implementation of safety guidelines on the construction sites of your company. 14
5. (a) Explain the difference between a team and a group. 7
- (b) Describe the five stage model of group development. Explain how this model would fit in a recently concluded group activity at work that you were a part of. 7
6. (a) Explain the concept of emotional dissonance and emotional labour. 7
- (b) Write a short note on environmental sources of stress. 7

7. Why is researching your audience important ? What must a presenter keep in mind while preparing a professional presentation ? 14
8. (a) Explain the four primary types of reading. 4
- (b) Enumerate five ways of improving your : 10
- (i) Reading skills
- (ii) Listening skills

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