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MPCE-031

MASTER OF ARTS (PSYCHOLOGY)
(MAPC)

Term-End Examination

June, 2026

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 Hours

Maximum Marks : 50

Note : All Sections are compulsory.

Section—A

Note : Answer any two of the following questions in about 450 words each.

2×10=20

1. Explain the five basic premises that organizational behaviour makes about people. 10
2. Delineate the five main styles of dealing with conflict. Discuss the ten steps in conflict resolution. 4+6

3. Compare Maslow's hierarchy of needs theory and Alderfer's ERG theory of motivation. 10
4. Explain Luthan's five step plan of Organization Behaviour Management (OBM) and discuss its areas of application. 6+4

Section—B

Note : Answer any **four** of the following questions in about **250** words each.

4×6=24

5. Explain the expectancy theory of motivation. 6
6. Discuss the scope of organizational psychology. 6
7. Explain the custodial model of organizational behaviour. 6
8. Discuss the methods to create an effective team. 6

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9. Elucidate the nature and components of organizational commitment. 6

Section—C

Note : Write short notes on any **two** of the following questions in about **100** words each. 2×3=6

10. Psychological contract 3
11. Extrinsic and Intrinsic motivation 3
12. Quality control circles 3

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